

RFP GTA-98000-0000001112

Questions and Answers

Oracle Reseller for Software Products, Engineered Systems and Professional Services

| Question # | Reference | Question | GTA Response |
|-------------------|-----------------------------|---|---|
| | | April 17, 2015 | |
| 1 | 1.3 Background | The solicitation states that the new contract(s) will replace previously issued agreements. Can you provide the contract numbers for these existing contracts? | See Addendum #1 |
| 2 | 1.3 Background | Does the state have any annual usage information available for the contracts that are currently in place? Such as value of services procured through contracts? | Currently, GTA has no visibility into the usage of other agencies, however; GTA annual maintenance support exceeds \$5,000,000. |
| | | April 28, 2015 | |
| 3 | 2.2.3 Professional Services | <p>Section 2.2.3 "Oracle Professional Services" defines Oracle Professional Services as: Oracle Consulting, Oracle Premier Support, Advanced Customer Support, and Oracle University.</p> <p>Because each service follows a different pricing methodology, we ask that GTA update the pricing document to itemize each of the desired services, such as:</p> <p>Oracle Professional Services</p> <ol style="list-style-type: none">1. Oracle Consulting = %2. Advanced Customer Services = %3. Premier Support = %4. Oracle University = % | See Addendum #2 |